



Chip Repair/Shop Technician

Window Welder is looking to hire an Chip Repair/Shop Technician to join our team! Our company is locally owned and operated with shops in the Magic Valley and Wood River Valley. We have been in business since 1986 and take pride in the excellent customer service we provide our customers. We take pride in our commitment to quality workmanship and superior customer service. As a Chip Repair/Shop Technician, you will play a crucial role in maintaining our high standards and ensuring customer satisfaction. Window Welder has an excellent work environment and reputation in our communities and we do NOT phone solicit. This job position is currently based out of our Bellevue, ID shop.

We value our team members and reward them with a **competitive wage based on experience and performance**. The pay is **\$25 per hour plus** incentive pay. Paid vacation/sick leave, paid holidays, life insurance, retirement, plus many other benefits are part of the compensation package.

Job Duties:

- Perform high-quality chip repairs and auto glass installations
- Conduct vehicle inspections and assess damage to determine appropriate repair methods
- Use specialized tools and equipment to repair or replace auto glass
- Calibrate Advanced Driver Assistance Systems (ADAS) when necessary
- Maintain a clean and organized work area
- Adhere to safety protocols and wear appropriate personal protective equipment
- Provide excellent customer service, explaining repairs and addressing customer concerns
- Complete accurate documentation for all work performed
- Collaborate effectively with team members and management
- Assist with inventory management and tool maintenance
- Exhibit self-motivation with organizational and time management abilities
- Work independently with minimal supervision and ability to work and collaborate effectively with a team of peers as well as leadership
- Understand the terminology of the automobile business and keep abreast of technology changes
- Follow attendance and punctuality standards with adherence to timekeeping standards
- Understand and follow all work rules, procedures, and lawful direction from supervisors
- Uphold the company's non-disclosure, non-solicitation and non-competition agreement and confidentiality policies
- Maintain a professional appearance in accordance with company policy
- Attend pertinent training and company meetings as requested
- Perform other duties as assigned

Core Competencies:

- Accountability, Adaptability, Analytical Thinking, Collaboration, Communication, Creative Thinking, Customer Focus, Decision Making, Effective Listening, Flexibility, High Achiever, Initiative, Innovative, Organizational and Environmental Awareness, Planning and Organizing, Problem Solving, Respect, Results Focused, Safety, Teamwork

Skills & Abilities:

- Must be 18 years of age or older and have a high school diploma, GED or equivalent
- Maintain a valid Idaho driver's license and clean driving record
- Adhere to all health and safety regulations
- Excellent oral communication skills
- Effective listening skills
- Superior customer service skills
- Knowledge of various vehicle makes and models
- Strong problem-solving and troubleshooting skills
- Excellent hand-eye coordination and manual dexterity
- Ability to read and interpret technical manuals and work orders
- Basic computer skills for entering job information and accessing repair guides
- Effective communication skills to interact with customers and team members
- Physical requirements: Ability to stand, bend, reach, and lift up to 50 lbs. Comfortable working in various weather conditions and in different positions (kneeling, squatting, etc.)
- Willingness to learn and adapt to new technologies and techniques
- Bi-lingual is a plus

Training and tools are provided. Window Welder is an equal opportunity employer and maintains a drug free workplace.

Members of the Window Welder Team are provided:

- Competitive Pay (Industry-Leading)
- Paid Training and Certifications
- Advancement Opportunities
- State-of-the-Art Equipment and Technology
- Consistent, steady work year-round
- Vacation (PTO)
- Holiday Pay
- Life Insurance
- Retirement
- Employee Discount
- Additional miscellaneous benefits